Private Accommodation

How to find accommodation?

- **Studapart** ([https://housing.univ-tlse2.fr](https://housing.univ-tlse2.fr)) : with your ENT username, you can connect to the platform and access all the listings of available accommodation in Toulouse. If you do not have your ENT username and password yet, you can still register on the platform using the password HOUSINGJEANJAURES.

- Toulouse has many estate agents, you can use their services to find accommodation. However, you will have to pay an agency fee that usually amounts to one month’s rent. Ads from estate agencies are available directly on their website.


- Before your arrival in Toulouse, you can contact Toul'box ([https://toulbox.univ-toulouse.fr/en/](https://toulbox.univ-toulouse.fr/en/)) : Toul'box offers a range of services to facilitate your arrival in Toulouse (Opening a bank account, reservation of your accommodation, etc.) Choose your package and let them organize your move. Please note that only requests made before your arrival will be accepted.


How much should I expect to spend on rent?

In Toulouse, rents vary depending on the neighbourhood. For one person accommodation, prices are between 350 euros and 600 euros per month.

Which neighbourhoods to choose?

If you decide to rent private accommodation, we recommend you live in the city center of Toulouse, where you will be close to various cultural and sports activities. As the University is accessible via the metro line A, you can also choose accommodation in the center close to the line A as it will be more convenient for your home/university commute.
CROUS Accommodation

1. Before applying:

Who can apply for university housing?

- Students on international mobility programs (Erasmus, bilateral convention),
- Individual students enrolled in Master 2 or PhD at UT2J,
- If you are a “Campus France” grant holder, you will find all the information about university housing here: https://www.campusfrance.org/fr/logement-etudiant-en-France

How to apply for university housing?

- International mobility students must apply via the form which can be downloaded from the university’s online application: (https://www.univ-tlse2.fr/accueil/navigation/international/futurs-etudiants-erasmus-incoming-students--37026.kjsp?RH=1323165007559).
- Individual students enrolled in a Master 2 or PhD program can contact the UT2J’s international relations office to apply for accommodation.

When should I apply?

The request must be made before June 15th for housing during the first semester and before November 15th for housing during the second semester

Can we choose our residence?

No, it is not possible to choose your residence. Also, once you have been assigned to a residence, it is not possible to change it.

Where are the residences located?

There are five student residences in Toulouse:

- Chapou (1 rue Saunière 31069 Toulouse)
- Daniel Faucher (11 Allées Camille Soula 31078 Toulouse cedex 4)
- Les Humanités 1&2 (5 Allées Antonio Machado 31058 Toulouse)
- Rangueil (118 route de Narbonne 31400 Toulouse)
- Arsenal (2 Boulevard Armand Duportal 31070 Toulouse)
What are the types of accommodation available?

The majority of the housing are T1 flats, furnished studios from 13 to 25 m² consisting of a kitchenette (sink, two hotplates and a refrigerator) and a bathroom (washbasin, shower and toilet). However, the CROUS can also allocate you: individual furnished rooms of 10 m² with collective areas (kitchen, toilets and study rooms), or T1 bis flats from 26 to 35 m² consisting of a kitchenette (sink, two hotplates and a refrigerator) and a bathroom (washbasin, shower and toilet).

Is the housing furnished?

All housing is furnished. The bathroom and the kitchenette are equipped (sink, refrigerator, hotplates...). Also, a bed, a desk and shelves are provided. However, dishes, bedding, and bath towels are not provided.

When and how do we know whether a room has been allocated to us?

If your mobility starts at the beginning of the first semester, you will receive, before July 31st, an admissions notification from the International Relations office.

If your mobility begins at the beginning of the second semester, you will receive the response via email by mid – December

I’m on the waiting list, what does that mean?

If you are on the waiting list, this means that all available accommodation has been allocated to other students. If a student withdraws, the International Relations office will contact you. However, we strongly advise you to search for alternative accommodation.

2. I received an admission notification:

How to book my room? How to pay online?

You will receive before July 31st an email from the CROUS (no-reply@crous-toulouse.fr) entitled: “proposition d’accueil à confirmer…”

You will need to confirm this proposal and pay an online reservation fee required to ensure your reservation.

With this e-mail, you will also be able to download all the documents necessary to enter the accommodation (act of a joint guarantee, rules and regulations...)

If you have not received the email, write to saee.logement@crous-toulouse.fr

I do not have a student card yet, what can I do?

The CROUS may ask you to present your student card. While waiting to obtain one after your official registration at the UT2J, you can use the acceptance email sent to you by Valérie Morin
if you are an Erasmus exchange student, or the acceptance letter received for bilateral convention students.

### Home insurance: what is it? How to obtain it?

Home insurance is mandatory for all tenants. They must take out at least one contract which covers rental risks, which protects against common accidents, such as fires or water damage.

To purchase home insurance, you can contact a bank or an insurance company. You will then have to sign a contract and pay a defined amount that varies according to the size of the dwelling, its location and the value of the insured property.

There are also home insurance companies online, they are practical, fast and inexpensive. Feel free to compare the offers to choose the best home insurance.

For more information: [https://www.service-public.fr/particuliers/vosdroits/N44](https://www.service-public.fr/particuliers/vosdroits/N44)

### When should I give in the documents requested by the CROUS?

You will have to send the documents of the rental file by email after payment of the booking confirmation (any missing piece will result in the refusal of access to the accommodation).

### How long is my reservation valid for?

The reservation remains valid for 7 days from the arrival date indicated on the admission’s letter. If you do not show up within 7 days of this date, the reservation will be canceled. If you cannot arrive in Toulouse within 7 days, contact Sandra Da Silva Teixeira (sandra.da-silva-teixeira@univ-tlse2.fr).

### Can I enter my accommodation before the arrival date indicated on the acceptance email or the admission’s letter?

If you are entering your room for the first semester, you can contact your university residence directly to ask if this is possible.

If you are entering your room for the second semester, it is not possible to enter the accommodation in advance.

### 3. I access my accommodation:

#### How to access my university accommodation?

To take possession of your home, you must:

- Make your " VISALE " guarantee request imperatively.

- You will have to provide the documents of the rental file received by email after payment of the booking confirmation (any missing document will result in the refusal of access to the accommodation).

- Make an appointment online by clicking on the link in the email confirming the payment of the deposit.
**What are the residencies’ opening hours?**

University residences are generally open from Monday to Friday at the following times: 9am - 12pm and 2pm – 4pm

---

**How to access internet?**

WIFI is not available in all the residences but you can access the internet with a wired connection. For this, you must have an Ethernet cable (sold in supermarkets and Fnac, Darty, etc.)

---

**Linen / Sheets kit?**

Household linen (sheets and towels) is not included in the rent of the room.

The university residence of Chapou offers a sheets kit for rent (25 euros / stay for two sheets, a blanket, a pillow and a pillowcase) and a towel kit (20 euros / stay). Contact the residence reception for more information.

---

**Utensils?**

Cookware and dishes are not included in the room rental. If you do not want to buy dishes, the association Eima has a donation program, where you can recuperate things left behind by international students last semester. More information: [https://blogs.univ-tlse2.fr/eima/](https://blogs.univ-tlse2.fr/eima/)

---

**How to pay my rent? How to pay my deposit?**

For this, you must go to the residence’s secretary’s office. You can pay by credit card or in cash (note: 500 euros notes are not accepted).
# For all types of accommodation

## What is a guarantor?

A guarantor is a person who agrees to pay the tenant's rent, as well as expenses, if the latter is unable to meet his obligations. In France, most homes require tenants to have a guarantor.

## I do not have a French guarantor, what can I do?

If you are housed in one of the CROUS student residences, a European guarantor is accepted.

There are organizations that can vouch for students enrolled at universities in France. This is the case of Visale ([https://www.visale.fr/#!/](https://www.visale.fr/#!/)). If you are under 31, you can apply for a guarantor online on their website by following this tutorial:

![Tutoriel Visale multilingue](https://www.visale.fr/#!/)

To make your request, you will need to provide the following documents: identity document, residency permit (for students outside the European Union) and acceptance letter or email of admission.

If you encounter any difficulties during your request, do not hesitate to contact Visale via the contact form on their website or by phone at 04 72 13 21 99.

## What is a deposit?

The deposit (or security deposit) is a sum of money paid by the tenant at the time of signing the lease. The owner has the right to ask for a deposit from the tenant and he agrees to return this sum of money at the end of the rental if the apartment has not suffered any damage.

## Do I need to give notice when I want to leave my accommodation?
If you wish to leave your accommodation before the date on the lease, then you must file your notice of departure one month before the date at the residence’s secretary’s office or with your landlord.
What is the duration of my lease? Do I have to stay for the entire duration?

Your lease may be for 10 or 12 months. This is not a problem, you can completely leave your accommodation before if you wish, by filing a notice of departure.

What is the CAF?

Foreign students can benefit from housing assistance (APL) and social housing allowance (ALS). These two aids are allocated by the family allowance fund (CAF) based on social criteria (resources, family situation, the nature of your accommodation...). The APL application must be filed within two months of moving in and it takes two to three months to obtain housing assistance. The request must be made online on the CAF website (https://wwwd.caf.fr/wps/portal/caffr/aidesetservices/lesservicesenligne/faireunedemandedep restitution#/logement). Warning, you will not receive housing allowance or assistance for the first month’s rent.